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AXIOM ENABLES TEAMS CALLING WITH TEAMS CONNECTOR

A cloud solution that connects Microsoft Teams to PSTN.
Zero upfront investment, easy to implement and cost savings.

10 October 2018, Singapore – Axiom IT Solutions Pte Ltd has launched its Teams Connector service that connects Microsoft Teams to the local Public Switched Telephone Network (PSTN) at Cloud Expo 2018, Marina Bay Sands Singapore. With Teams Connector and Microsoft Phone System, Microsoft Teams users can make, receive and transfer calls to and from landlines and mobile phones on the public switched telephone network (PSTN). The cloud solution offers every user a dedicated DDI number, which means that you can call and be reachable from anywhere in the world with the DDI number. You can even retain your old PSTN number if need be. Everything is in the cloud; there is nothing to be installed at customer's premise.

"Axiom IT Solution's Teams Connector service complements Office 365 where the PSTN Calling feature is not available in Singapore. We look forward to seeing Axiom IT Solution's cloud-based voice solution, built on Microsoft Azure, empower our customers and their employees to work anywhere and achieve more," says Mr. Borko Kovacevic, Director, Marketing & Operations at Microsoft Singapore.

The core capabilities of Microsoft Teams include business messaging, calling, video meetings and file sharing. This business collaboration application enables workers to collaborate on content across laptops and mobile devices.

By adding on the Microsoft Phone System feature, we can provide Unified Communication (UC) services such as Call Forwarding, Call Transfer, Auto-Attendant, Call Queue. Together with Axiom's Teams Connector Service that connects users to PSTN, it is a complete Cloud Based Unified

Communication solution for any business; and fully integrated with Microsoft Office 365 services including Exchange, SharePoint, OneDrive, Audio Conferencing and other 3rd party applications.

“Many of our customers have always wanted to have PSTN calling from Skype for Business or Microsoft Teams, so that they can enjoy the full benefits of Microsoft Teams and Microsoft Phone System. However, they wanted a simple solution without touching their network infrastructure. Customers want it fast and at a low cost. Our Teams Connector service does just this. We are listening to our customers and providing them with a working solution,” says Mr. Lam Pang Ngean, Director at Axiom IT Solutions Pte Ltd. “During our trial period, one customer with frequent business travels, shared that after using our solution, he has saved several hundred dollars on IDD roaming charges per month. Another customer also mentioned that it relieved his headache of set-up when moving to new office, as he no longer needs a PBX. Furthermore, it satisfies his Business Continuity Plan requirement with no incremental cost. This is a great example of how Digital Transformation solves practical problems and how a Modern Workplace should be.”

Customers can now move their entire on-premise system including emails, telephone system and local file storage to Microsoft Office 365. They can also selectively implement Teams calling service to specific group of users who will benefit most from the solution, before expanding it progressively at their own phase. Many customers had requested for connectivity to their regional offices and we will be expanding our Teams Connector's coverage within the next few months.

About AXIOM IT SOLUTIONS PTE LTD

Axiom IT Solutions Pte Ltd is a Gold Partner of Microsoft and a multi-award winner of Microsoft Awards. It includes Microsoft Cloud (O365) Partner of the year for Asia Pacific Region (2013), Singapore (2013 & 2014), and cloud package solution partner of the year in Singapore (2017).

We have been delivering Microsoft Office 365 related services including consultancy, email migration, SharePoint, Skype for Business and Teams implementation, training and support.

The team possesses more than 20 years of experiences and significant knowledge on Public Switch Telephone Network, VoIP, IP Centrex, and hosted Unified Communication Services, with R&D, architecture design and implementation capabilities.

If you are interested in finding out more, please contact **Alexa Chin** at **+65 62857288** or email us at **marketing@axiomitsolns.com**.